



RIAZ BALDEO

PROFILE

Educator and project leader with expertise in eXtended Reality (XR), Artificial Intelligence, Agile Project Management, and Digital Transformation. Experienced in managing cross-functional project teams, driving business development, and delivering solutions that advance institutional goals through technology and innovation.

WORK EXPERIENCE

- Project Manager - Digital Strategy & Learning** 2024 - PRESENT
The University of the West Indies Global Campus
 - Oversees full-cycle digital transformation projects from ideation and design, to development and deployment, ensuring seamless project execution and alignment with Campus' strategic objectives.
 - Provides metaverse-focused technical expertise, advising on proposals, grants, and digital-twin initiatives that advances The University's leadership in 3D/spatial learning environments.
 - Champions large-scale training programmes by spearheading AI/XR-driven soft-skill development training across multiple Caribbean nations to future-proof workforce readiness.
- Digital Strategist & Learning Specialist** 2023 - 2024
The University of the West Indies Global Campus
 - Trained 100+ educators across 17 Caribbean nations in ways to integrate XR technologies in their curricula, to enhance teaching outcomes.
 - Collaborated with cross-campus faculty to deliver targeted XR training, integrating immersive technologies into courseware.
 - Engaged with government ministries to drive the adoption of XR technologies in Trinidad and Tobago, fostering innovation in education and workforce development.
- Project Coordinator** 2019 - 2023
The University of the West Indies Open Campus
 - Coordinated multi-national initiatives across Caribbean countries—aligning with major funding agencies (UNESCO, OAS, IDB, USAID) and organizational goals—while monitoring project governance from proposal development to compliance management.
 - Drove digital and XR innovation by spearheading website development, regional student competitions, virtual workspaces, and campus-wide adoption of immersive technologies.
- Project Assistant** 2019
The University of the West Indies Open Campus
 - Ensured program success and compliance by coordinating student enrollment and course completion activities, while tracking deliverables, budgets, and learner data for regional USAID-funded Scholarship Programmes.
 - Increased engagement and maintained operations in developing marketing strategies, managing administrative tasks, and overseeing reporting to strengthen visibility and streamline project workflows.

CONTACT

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- Trinidad and Tobago
- linkedin.com/in/riazbaldeo

SKILLS

Leadership & Management

- Project Management
- Agile Leadership
- Technical Design Leadership
- Strategic Planning

Digital & Creative Technologies

- Immersive Storytelling
- UX Design & Management
- Virtual-Events Management

Professional Skills

- Effective Communication
- Critical Thinking
- Productivity Applications (M365, Google Workspace)
- Social Media Engagement

REFERENCES

DR. KAREN ROSEMIN
 University of the West Indies
 Global Campus
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MS. ANNESHIA WELSH
 Attorney-At-Law
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PUBLICATIONS &
 PRESENTATIONS

Publications

- Baldeo, R, Rosemin, K, Longsworth, L, Campbell, A (2025) Low-Code/No-Code for Gender Equity in Technology and Innovation: Using Extended Reality to Level the Playing Field. Commonwealth of Learning (2564)

Recent Presentations

- Empowering Girls as AR Storytellers - PCF11 - Botswana
- Digital Twin Technologies and Augmented Reality Experiences in Education - UWISTA CETL
- XR Experiences for Disaster Risk Management - 13th Caribbean Conference on Comprehensive Disaster Management (CDM), St. Kitts and Nevis
- Hard Skills: What They Are and How to Develop Them - Professional Development Workshop UWIGC

WORK EXPERIENCE (CONTINUED)

Site Coordinator (Evening) The University of the West Indies Open Campus	2017 - 2019
- Spearheaded Continuing & Professional Education implementation at the country-site level, aligning offerings with market trends and future skill demands. - Advised students on academic pathways for both online and on-site learning, monitored tutor performance, and introduced online facilitation during COVID-19 to boost revenue. - Expanded national enrollment by leveraging webinars and social media campaigns to promote the Campus.	
Site Technician The University of the West Indies Open Campus	2012
- Ensured seamless site operations by deploying and maintaining LAN-connected devices (computers, printers, routers, switches). - Optimized costs and engagement through social media-based advertising and communication strategies. - Supported staff and students by resolving IT challenges and conducting LMS training/orientation.	

ACADEMIC QUALIFICATIONS

Doctor of Education (Ed.D) The University of the West Indies • Focus Area: Teaching and Learning with Emerging Technologies	In Progress
Masters Degree in Agile Methodologies Digital Transformation Universidad Internacional Isabel I De Castilla - Spain • Thesis: Application of Agile methodologies in XR development for education.	2023
Bachelors Degree in Computing & Information Systems London Metropolitan University - United Kingdom	2009
Diploma in Management Information Systems Institute for the Management of Information Systems (IMIS) - United Kingdom	2008
International Advanced Diploma in Computer Studies NCC Education - United Kingdom	2008
International Diploma in Computer Studies NCC Education - United Kingdom	2006

PROFESSIONAL DEVELOPMENT

Agile Certified Practitioner (PMI-ACP) Project Management Institute	2025
Cognitive Project Management in Artificial Intelligence (CPMAI) Project Management Institute	2025
Leadership & Management in Higher Education Central European University - Austria	2025
Digital Product Management Darden School of Business University of Virginia - Coursera	2024
Designing Learning Experiences in the Metaverse META - LinkedIn	2023
Advanced Training in IP, Tech Transfer & Licensing World Intellectual Property Office (WIPO)	2022
XR Educator 3.0 Certificate Eon Reality Inc.	2022
Agile Project Management Faculty of Engineering University of the West Indies St. Augustine	2021
Covid 19 - Integrating Gender-Based Violence Risk Mitigation UNICEF	2020
Cybersecurity and Mobility University System of Georgia - Coursera	2016